

Farrer P&C Uniform Shop

Purchasing and Refunds Policy

Purchase

- **All purchases of new items must be through the Schools24 website.**
www.schools24.net.au (school setup code is 251 289 63)
- Bank transfer payment conformation must be emailed to FPSUniforms@gmail.com prior to items being provided.

Delivery

- Orders will be sent home with students, as items are available and within 7 days of your order.
- If you have a rush, please email FPSUniforms@gmail.com and we will do our best to help you.

Shop opening

- The shop will only be open by appointment to try on sizes.

Second hand shop

- Second hand items are CASH ONLY.
 - \$5 hoody/track pants / bag
 - \$2 tee / shorts / vest / hat
- A rummage sale will be held once each term.
- We can open by appointment to rummage through the second hand tubs.
- Donations are welcome, please place them on the bench in the uniform shop or at the front office.

Exchanges

- Exchanges for size will be accepted as long as the original purchase is in as new condition with tags still attached.

Change of mind

- Refunds will not be offered for change of mind.

Faulty items

- Faulty items will be replaced or refunded.

Refunds

- Refunds will take 30 days to process.

All queries to FPSUniforms@gmail.com

Farrer P&C Uniform Shop

CODE OF CONDUCT

****The uniform shop is run by parent volunteers****

- Be courteous and respectful.
- Support the FPS community.
- Respect the advertised opening hours and policies.
- Remain outside the uniform shop until invited in.
- No access to the uniform cupboards except for members of the uniform shop or FPS staff.
- If you try on an item, hang it neatly back on the rack.
- Please keep the hallway clear.

Any queries to FPSUniforms@gmail.com